

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbypl@hotmail.com

SECY/CHN 015/08NKS

C A No. Applied For Complaint No. 235/2022

In the matter of:

Usman AliComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

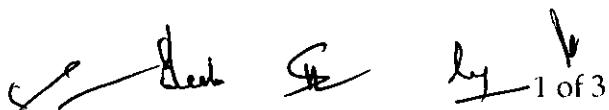
ORDER

Date of Hearing: 09th February, 2023

Date of Order: 10th February, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

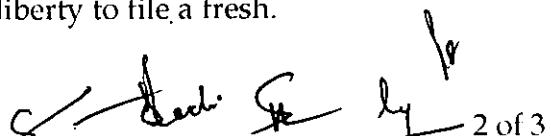
1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of no separate unit found. Complainant, pleading that respondent has wrongly concluded that there is no separate unit found,


by 1 of 3

Complaint No. 235/2022

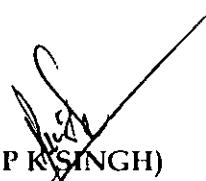
has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

2. The complainant in his complaint submitted that he resides at premises no. V-5, Kh. No. 28, Main Road No. 66, Back Side, Gali no. 27, Vijay Park, Mauj Pur, Delhi-53. It is also his complaint that he applied for new electricity connection vide request no. 8005913705 but respondent rejected his application for new connection on the pretext that no separate dwelling unit found. Complainant further added that there are separate kitchens at first floor with separate entry. Therefore, complainant's application for release of new connection may be granted.
3. OP in its reply briefly stated that complainant applied for new electricity connection vide application no 8005913705 at House no. V-5, Second Floor, Khasra No. 28, Main Road no. 66, back side, Gali No. 27, Vijay Park, Maujpur, Delhi for domestic purpose. During site visit it was found that property consists of ground + two floors over it. The second floor in respect of fresh electricity connection was applied was found in dilapidated condition with no wiring. Also, GF is used as commercial unit whereas domestic activity was found at first and second floor.
4. Case was put up for hearing on 09.02.2023, when none was present on behalf of the complainant but the representative of the complainant through mail submitted withdrawal letter stating therein that wishes to withdraw their complaint with liberty to file a fresh.


2 of 3

Complaint No. 235/2022

5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(P K SINGH)
CHAIRMAN


(S.R. KHAN)
MEMBER-TECH


(NISHAT AHMAD ALVI)
MEMBER-CRM


(P.K. AGRAWAL)
MEMBER-LEGAL


(H.S. SOHAL)
MEMBER